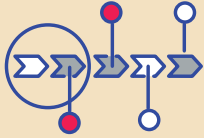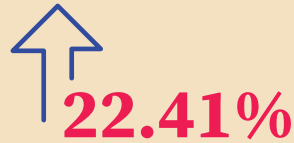# Building a Learning Management Framework for Patient Safety: Lessons From a Large Multistate System

Current approaches focus mainly on adverse events and incidents, but our **Learning Management System** is a unique approach that:

- *Emphasizes organizational learning from safety events to improve healthcare*
- *Provides a comprehensive picture of patient safety in a well-rounded framework*
- *Fortifies transparency and psychological safety with a collaborative learning culture*

Iterative changes improved **learning, transparency, and culture**

22.41%
Increase in overall reporting of safety events

20.50%
Increase in near-miss safety events

Improved participation and engagement in national-level safe tables

Federal protections fostered collaborative environment to discuss and improve care

Storytelling, data analysis, safe tables, causal analysis, and diverse education bolstered collaborative learning

Ongoing focus on harm-free patient care, learning mind-sets, psychological safety, and safety behaviors

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