

A Quality Improvement Project Aimed at Reducing Patient Falls in Ambulatory Clinics

Falls with major injury

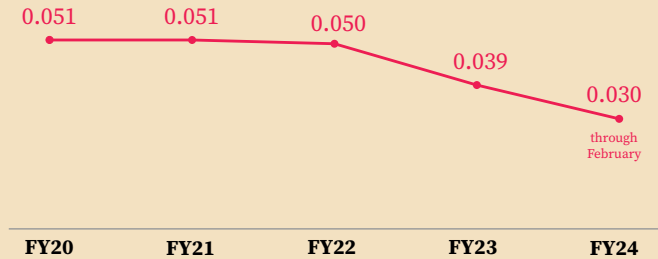
- Cause direct patient harm
- May result in delayed treatment of patient's other primary illnesses
- Impact staff morale
- Impact organizational reputation
- May increase medicolegal and regulatory risk



A cross-functional **Ambulatory Falls Reduction Taskforce** was created to

- Identify opportunities based on trends
- Carry out small-scale changes
- Develop entity-level metrics

Annual Falls Rate for Ambulatory Patients



Falls with a **harm score of E** (the event caused temporary harm and intervention was needed) reduced by 50% from FY21 to FY23.

