# Tackling Throughput With a Novel Care Team Rounding Model

**LEAN methodology** identified delays in advancing the inpatient plan of care.

We created interdisciplinary working rounds on a medicine teaching unit.

NURSING — MEDICINE — SOCIAL WORK — CASE MGMT

Delayed interdisciplinary communication & order entry

Delays to advancing the care plan

| | Baseline LOS (Mar 22–Feb 23) | | PDSA 1 (Mar 23–Apr 23) | | PDSA 2 (May 23–Oct 23) | |
|---|---|---|---|---|---|---|
| Unit | Days | O/E | Days | O/E | Days | O/E |
| Intervention Unit | 7.82 | 1.75 | 7.88 | 1.65 | 7.73 | 1.81 |
| Control Unit | 8.46 | 1.77 | 8.51 | 1.65 | 8.53 | 1.87 |

Notes: LOS = length of stay, PDSA = Plan-Do-Study Act cycle, O/E = observed to expected ratio

A qualitative analysis of nursing staff showed a lack of buy-in due to interruption of their workflow and lack of perceived benefit.

Combining workflows expedites communication; however, this also leads to less efficient use of time.

**Future initiatives should use the lessons learned during this trial to strike the correct balance.**

There was pushback on the new workflow from resident physicians due to the **impact on teaching time**.

There was pushback from the nonphysician side in that their workflow was interrupted by **medical details that they didn't need**.

Pearson JM, Keller K, Veldboom E, Waite H, Reiff-Pasarew F. Tackling Throughput With a Novel Care Team Rounding Model. *Patient Safety*. 2025;7(2):126070.

PSA PATIENT SAFETY