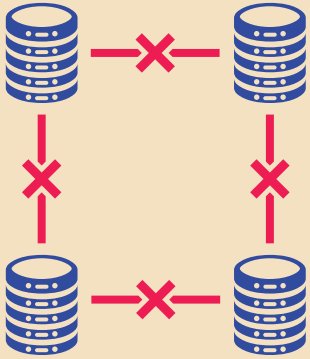
Patient- and Family-Initiated Safety Event Reporting: A Scoping Review

Patients and families identify **safety concerns often missed by clinicians**, particularly:

- communication failures
- care coordination gaps
- near misses



Reporting mechanisms are diverse (e.g., apps, portals, paper, interviews) but poorly integrated, resulting in siloed safety data.

Key barriers to reporting persist, including:

- Fear of retaliation
- Lack of awareness
- Cultural and language barriers
- Skepticism about impact

Most systems **lack systematic follow-up**, with little evidence that patient reports lead to safety improvements or organizational learning.

Future efforts must prioritize **integration**, **equity**, and **responsiveness** to translate

patient and family reports

into

meaningful safety action

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