

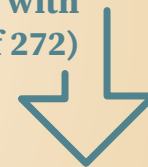
Visitor Behaviors Can Influence the Risk of Patient Harm: An Analysis of Patient Safety Reports From 92 Hospitals

Influence of Visitor Behavior on Risk of Patient Harm



The visitor behavior most frequently associated with an increased risk of patient harm was **moving a patient** (63.2%, 98 of 155)

The visitor behavior most frequently associated with a decreased risk of patient harm was **communicating with staff** (91.2%, 248 of 272)



Visitor behavior was associated with seven event types; the most frequent were:

- falls (61.6%, 263 of 427)
- medication-related events (14.8%, 63 of 427)



The use of **warning and instructional signage** can be a relatively low-effort and effective strategy to influence visitor behavior and address multiple behavior categories and event types.